Amy O'Donovan.

Kilcahill, Claregalway, County Galway.

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PH, 0871174499.

Personal Summary.

**Friendly and enthusiastic, with the ability to communicate effectively with customers. Able to learn new tasks quickly and proficient in growing key customer relationships. Represents the establishment with a friendly, professional demeanour at all times.**

* Communication.
* Dedication.
* Hard working.
* Reliable.
* Time management.
* Customer and personal service.
* Teamwork.
* Critical thinking.
* Committed
* Experience.

Ashford Castle, Cong, County Mayo.

Work Experience.

-Create, maintain and enter information into databases.

-Greet visitors or callers and handle their enquiries, or direct them to the appropriate people according to their requirements.

-Answer telephones and provide callers with information, take messages or transfer calls to the appropriate individuals.

-Check with customers to ensure that they are enjoying their meals, and take action to correct any problems.

Hanley & Co, County Galway.

Work Experience.

-Greet customers and ascertain what each customer wants or needs.

-Calculate sales prices and total purchases, and receive and process cash or credit payments.

-Help customers try on merchandise and assist with fittings.

* Work

Zenith Hairdressing. June 2019-present.

-Welcoming clients into the salon and ensuring they are comfortable.

-Advising clients on an individual basis on specific cuts, colours, styling and products.

-Continuing to keep learning about various hair trends and products

-Collecting payments from the services provided and products sold.

-Cleaning each work station to ensure an organised workspace.

-Recommending hair products to individual clients.

-Getting in contact with suppliers and ordering new stock as needed.

-Answer telephone calls and schedule appointments.

* Education.

**Presentation College Currylea, Tuam, Co.Galway.**

Junior Cert completed 2015.

Leaving Cert 2018.

* English H5
* Irish H5
* Maths 03
* German H4
* Geography H3
* Biology H5
* Business H5

**Dublin City University, Whitehall Dublin 9, County Dublin.**

BAHL- Joint Honours Upper Second Class (2.1) Level 8 degree in Law and History.

LLM- Masters of Law. September 2021- August 2022.

**TEFL Org.**

Teach English as a foreign language with an accredited TEFL certificate.

Commencement date: September 2021.

Completion date: December 2022.

* Personal Details.

Hobbies.

* My hobbies surround exercise. I am a highly active and motivated person, so I require challenging activities both physically and mentally.
* I enjoy team sports, like GAA, because of the bonds made with your colleagues and I also just generally enjoy the exercise, competition and fun.
* I am responsible for taking the free-kicks for my club team. This responsibility is my key area to ensure I am completing my role within my team. The responsibility means I ensure I have placed extra time to arrive to training or free time after training to practice various positions on the pitch. Although it is a team sport, this is an area where I need to be disciplined in order to add a positive input to my team.
* I am still heavily involved with my club. I have also participated in various workshops with the younger generation of players. As a senior team member, there is a leadership responsibility to help the younger players in any way possible.
* Additionally, I enjoy spending time in the gym where I can enjoy several podcasts. It allows me to unwind from my studies.
* I also enjoy music and can play the piano which is a great stress reliever.

Achievements.

Corofin LGFA.

* Corofin LGFA County Division A and Connacht Champions Division A 2016 and 2017. Player of the match in the Connacht Final Division A 2017 scoring 2.11.
* -Being particularly ambitious and having a belief in my abilities requires me to keep challenging myself. These skills were necessary in winning back to back County and Connacht Division A titles. Personal initiative is essential in order to keep that level of excellence.

Galway LGFA.

* It was a great personal achievement to be picked to play with Galway LGFA in 2016, even if was not selected in the starting 15. In 2017 I was picked again where I earned a starting position. Without an unbreakable positive attitude along side significant personal motivation and initiative, breaking onto the first 15 would not have been possible. This allowed me to become a key leader within the team, encouraging my team mates to strive for continuous development.

Music.

* Royal Irish Academy of Music piano grade 5.