**Ava Flood**

Maynooth, Kildare W23 T8KC - 0874452242 - floodava@gmail.com

**Summary**

Hardworking student with vast experience in customer service. Proactive approach, positive attitude and passionate. Creative and detail orientated. Versed in money handling and health and safety requirements.

**Experience**

Bradys Clockhouse December 2020 to Current

**Bartender**
Maynooth, Kildare

* Receive orders from customers and wait staff and delivered drinks in a timely fashion
* Communicate with all staff members to be most efficient in delivering drinks to customers
* Uphold high standard of cleanliness in all work areas to comply with health and safety regulations
* Use tills and card machines to complete transactions for customers
* Clear tables, wipe countertops and clean glasses to ensure a sanitary work environment

Clonfert Pet Farm May 2020 to September 2020

**Activities Attendant**
Maynooth, Kildare

* Ensured the safety of children as they played on go-karts
* Kept go-karts sanitary and in perfect condition
* Ensured the track was clear of any hazards
* Controlled queues for the track

OB1 September 2019 to February 2020

**Hairdressing Assistant**
Maynooth, Kildare

* Welcomed customers upon arrival, chatting and providing reading materials until appointment time.
* Washed and conditioned clients' hair, giving scalp massages upon request.
* Maintained spotless studio in compliance with hygiene regulations.
* Answered phone calls and scheduled appointments in salon calendar.
* Made and served refreshments for clients to provide comfortable waiting periods.
* Cleaned workstations, swept areas and folded towels throughout day
* Seated and gowned clients in readiness for hairdressing service.

Colleens Dog Groomers September 2019 to December 2019

**Dog Groomer Assistant**
Clane , Kildare

* Prepared grooming stations by refilling shampoo bottles, sanitising materials used for grooming
* Brushed and washed dogs in preparation of groom
* Kept salon clean by sweeping and hoovering.
* Cleaned and disinfected kennels and common areas.
* Interacted with pet owners

**Skills**

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| --- | --- |
| * Organisational ability
* Employee training
* Exceptional time management
* Friendly customer service
 | * Problem-solving skills
* Strong communication skills
* Interpersonal skills
* Multitasking
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**Education**

***Technological University Dublin***

To graduate: 2026

**Bachelor of Science**: **Business and Law**

***Maynooth Post Primary***

Graduated: 2022

**Leaving Certificate**