**Patrick Egan**

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**D.O.B:** 11/06/2000

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Professional summary

My years working as a retail assistant provided me with skills that I will retain for the rest of my life and which I believe are applicable to any profession. My interaction with customers on a daily basis has honed my ability to build a rapport with clients and ensure that a healthy working relationship develops over the course of business. Operating the tills during busy periods was also a crucial learning experience, enabling me to adapt quickly to a high-pressure environment. Finally, overseeing stock rotation and receiving deliveries enhanced my organisation skills to the extent that I believe I would be a valuable addition to any office.

Work history

Retail Assistant, 06/2018 – 08/2021

G&L Centra – Galway, Galway

* Delivered outstanding in-store experience through positive and attentive customer service.
* Continually replenished stock in line with sales records, keeping well-maintained, presentable item displays.
* Greeted customers and offered assistance with selecting merchandise, finding accessories and completing purchases.
* Carried out sales floor cleaning, maintaining impeccably high store presentation and hygiene standards.
* Received stock deliveries, accurately completing paperwork and updating system records.
* Maintained outstanding till service efficiency during peak hours, reducing customer wait times for optimised satisfaction.
* Reference available upon request

Skills

|  |  |
| --- | --- |
| * Outstanding client care * Case interpretation * Driven and goal-oriented * Negotiation | * Perform well in a high-pressure environment * Work well in teams * Organisation |

* Outstanding client care
* Case interpretation
* Oral argument
* Superior negotiator
* Perform well in a high pressure environment
* Can work under strict time constraints
* Organisation

Education

Secondary:

* St. Joseph’s Patrician College, Galway.
* Leaving Certificate Points: 419

**Third Level:**

* National University of Ireland, Galway
* Bachelor of Corporate Law (LLB)
* Overall Result for Degree: 63.88% (2nd class hons grade 1)
* Transcripts available upon request

*1st Year Results*

* Introduction to Financial Accounting: 35%
* Introduction to Management Accounting: 40%
* Legal Methods and Research: 45%
* Irish Legal System: 41%
* Constitutional Law: 35%
* Contract: 44%
* Tort: 40%
* Information Management for Business: 40%
* Business Information Systems: 41%

**Overall Result for Year:** 40.00% (Pass)

*2nd Year Results*

* Principles of Microeconomics: 57%
* Principles of Macroeconomics: 71%
* Commercial Law: 46%
* Company Law 1: 35%
* Company Law 2: 65%
* Essay: 45%
* European Union Law 1: 47%
* European Union Law 2: 60%
* Entrepreneurial Venture Development: 63%
* Management: 62%
* Business Finance 1: 65%
* Marketing Principles: 64%

**Overall Result for Year:** 56.67% (2nd class hons grade 2)

*3rd Year Results*

* Applied Microeconomics for Business: 35%
* Land Law 1: 67%
* Land Law 2: 64%
* Equity 1: 52%
* Equity 2: 53%
* Criminal Law 1: 57%
* Criminal Law 2: 58%
* Jurisprudence: 60%
* Administrative Law 1: 64%
* Administrative Law 2: 54%
* Evidence 1: 58%
* Evidence 2: 64%

**Overall Result for Year:** 57.17% (2nd class hons grade 2)

*4th Year Results*

* Labour Law 1: 68%
* Labour Law 2: 71%
* Family Law 1: 58%
* Family Law 2: 76%
* Law and Innovation: 64%
* Guided Research Essay: 61%
* Comparative Competition Law: 65%
* Industrial and Intellectual Property Law: 64%
* Environmental Law: 68%
* Alternative Dispute Resolution: 76%
* Banking Law: 63%
* Information Technology Law: 67%

**Overall Result for Year:** 66.75% (2nd class hons grade 1)