

# SCOTT GANNON

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## PROFESSIONAL SUMMARY

Resourceful Student with outstanding knowledge to develop and maintain healthy customer pipeline. Consistently works to attract new business opportunities. Talent in administrative oversight, recruitment processes and customer service improvements. Motivated with a deep passion for politics, economics and law in search of a graduate position or internship to develop skills and knowledge for future positions.

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## WORK HISTORY

### Stockroom Assistant, 09/2021 to Current

#### Dunnes Stores - 48-50 Henry St, North City, Dublin, D01 PT93, Dublin

- Trained team members on effective stockroom control to increase productivity and maintain order
- Handled customer complaints, consistently earning positive feedback from management for effective conflict resolution
- Strategically organised stockroom areas in optimal manner to meet store needs
- Maintained clean and safe work environment, strictly following company safety procedures to ensure all stockroom areas were clean, tidy and presentable at all times
- Increased output of recycled goods by 15% from 2022 - 2023

### Work experience, 10/2018 to 04/2019

#### Morgan 4 Men Barbers - Dublin, Leinster

- Established and nurtured positive professional relationships within working environments.
  - Showed initiative and willingness to take on new challenges.
  - Worked productively with team members to achieve common goals.
  - Made positive contributions to team and workplace, consistently exceeding expectations.
  - Shadowed senior team members to develop practical knowledge and gain critical industry-specific skills.
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## EDUCATION

### BA, Economics, Politics, Law, Expected in 09/2024

#### Dublin City University, Ave Ext - Collins, Whitehall

- Member of the Law society

### Leaving Certificate, 09/2015 to 06/2021

#### De La Salle College - Churchtown Rd Upper, Churchtown Upper, Dublin, D14

- Religion Award 2021
  - Member of the Debate Club
  - General Secretary of Green Schools Committee
  - Senior Mentor
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## CONTACT

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## SKILLS

- Excellent communication
  - Relationship building
  - Oral argument
  - Problem-solving
  - Optimizing and performance tuning
  - Microsoft Office
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