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| **Amy McCann**72 Derry Drive, Crumlin,Dublin 12, Ireland.Mobile: 0860674606Email: amymccann16@gmail.comDate of birth: 22/08/1995 (Age 20 years) |
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| **EDUCATIONAL DETAILS***September 2014- present**September 2013 – 2014***Modules**SpreadsheetDatabaseBusiness AdministrationWord ProcessingWork ExperienceEconomicsCommunicationsAccountingPayroll*August 2008 – June 2013***Leaving Certificate****Subject** **Level**Irish Higher English HigherMathematics OrdinaryArt HigherBusiness HigherItalian HigherBiology Higher*September 2000 – June 2008* | Bachelor of Civil Law (Law and Society),Dublin City University,Glasnevin, Dublin 9.FETAC Level 5 Business & IT,Rathmines College of Further Education,Town Hall,Rathmines,Dublin 6.**Grades**DistinctionDistinctionDistinctionDistinctionDistinctionDistinctionDistinctionDistinctionDistinctionPresentation College,Terenure Park,Terenure,Dublin 6W.**Result**B3D2C2C2C1C2C3Presentation Primary,Terenure Road West,Terenure,Dublin 6. |
| **WORK EXPERIENCE***February 2014- February 2014**June 2013 – August 2013**June 2012- June 2012* | **Adverts.ie**ModeratorMember of the customer service teamDealt with customer resolution reports by contacting users via email and resolving disputes. **Daft.ie**Customer service administrator/ credit controllerContacting estate agents and customers regarding removal/amendment of their ads.Contacting customers requesting overdue payments.**Presentation Primary School**Assisting teachers, helping pupils and correcting homework.  |
| **EXTRA CURRICULAR ACTIVITIES*** Distinction in Recorder Grade 1, 2007.
* Honours in Recorder Grade 2, 2008.
* Gold Medal in table tennis at school, 2009.
* After-school volleyball, 2008- 2009.
* Vice-captain of class, Presentation College, 2011.
* Class Captain of the class, Rathmines College, 2014.
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| **REFEREES**Bríd Naugthton**Head of Department**Rathmines College,Town Hall,Rathmines,Dublin 6.(01)4975334.bridnaughton@rathminescollege.ie.Gordon Stewart**Finance Director**Daft.ie,Latin Hall,Golden Lane,Dublin 8.(01)4218700.gordon@daft.ie. | Mr D. Darcy**Principal**Presentation College,Terenure Park,Terenure,Dublin 6W.(01)4902404. |
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