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| **Amy McCann**  72 Derry Drive, Crumlin,  Dublin 12, Ireland.  Mobile: 0860674606  Email: amymccann16@gmail.com  Date of birth: 22/08/1995 (Age 20 years) | | |
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| **EDUCATIONAL DETAILS**  *September 2014- present*  *September 2013 – 2014*  **Modules**  Spreadsheet  Database  Business Administration  Word Processing  Work Experience  Economics  Communications  Accounting  Payroll  *August 2008 – June 2013*  **Leaving Certificate**  **Subject** **Level**  Irish Higher  English Higher  Mathematics Ordinary  Art Higher  Business Higher  Italian Higher  Biology Higher  *September 2000 – June 2008* | | Bachelor of Civil Law (Law and Society),  Dublin City University,  Glasnevin,  Dublin 9.  FETAC Level 5 Business & IT,  Rathmines College of Further Education,  Town Hall,  Rathmines,  Dublin 6.  **Grades**  Distinction  Distinction  Distinction  Distinction  Distinction  Distinction  Distinction  Distinction  Distinction  Presentation College,  Terenure Park,  Terenure,  Dublin 6W.  **Result**  B3  D2  C2  C2  C1  C2  C3  Presentation Primary,  Terenure Road West,  Terenure,  Dublin 6. |
| **WORK EXPERIENCE**  *February 2014- February 2014*    *June 2013 – August 2013*  *June 2012- June 2012* | | **Adverts.ie**  Moderator  Member of the customer service team  Dealt with customer resolution reports by contacting users via email and resolving disputes.  **Daft.ie**  Customer service administrator/ credit controller  Contacting estate agents and customers regarding removal/amendment of their ads.  Contacting customers requesting overdue payments.  **Presentation Primary School**  Assisting teachers, helping pupils and correcting homework. |
| **EXTRA CURRICULAR ACTIVITIES**   * Distinction in Recorder Grade 1, 2007. * Honours in Recorder Grade 2, 2008. * Gold Medal in table tennis at school, 2009. * After-school volleyball, 2008- 2009. * Vice-captain of class, Presentation College, 2011. * Class Captain of the class, Rathmines College, 2014. | |  |
| **REFEREES**  Bríd Naugthton  **Head of Department**  Rathmines College,  Town Hall,  Rathmines,  Dublin 6.  (01)4975334. bridnaughton@rathminescollege.ie.  Gordon Stewart  **Finance Director**  Daft.ie,  Latin Hall,  Golden Lane,  Dublin 8.  (01)4218700.  gordon@daft.ie. | | Mr D. Darcy  **Principal**  Presentation College,  Terenure Park,  Terenure,  Dublin 6W.  (01)4902404. |
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