

Aoibhe Tiernan

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Education

University College Dublin: Bachelor of Business and Law.

2017 - 2021

- Currently on Erasmus at Bocconi University in Milan for semester two of year three.
- Current Grade: 2.1 (3.57 GPA) attained in semester one of year three examinations.
- Relevant modules completed: Contract Law (B+), Intellectual Property Law (B+), Tort Law (B+), EU Economic Law (B+), Company Law (B+), Business Analytics (A+), Data Analysis for Decision Making (A+).

Convent of Mercy, Roscommon.

2011 - 2017

- Completed the Leaving Certificate in 2017 receiving 565/625 points.
- Placed in the top 3.7% of all Leaving Certificate results in that year.

Work Experience

Supervisor

Sept 2018 - Jan 2020

The Counter, Dundrum Town Centre, Sandyford Road, Dundrum, Co. Dublin.

- Co-ordinated and delegated daily tasks for the front-of-house staff.
- Engaged in effective cash management producing cash and labour reports.
- Collaborated with both management and floor staff to attain a high-quality service.
- Resolved complaints from customers and problems experienced by staff.

Waitress

June - Aug 2019

Deacon's Corner, Kitsilano, Vancouver, Canada.

- Responsible for opening and closing activities, cash-out and tip designation.
- Engaged with a diverse community of customers.
- Resolved customer complaints efficiently and effectively.

Holiday Courier

June - Aug 2018

Eurocamp, 80A South Mall, Centre, Cork.

- Maintained, coordinated and organised bookings on a family holiday resort in north Italy.
- Created a welcoming and friendly atmosphere for the clients and their families.
- Addressed and resolved problems experienced by our clients regarding bookings and maintenance.
- Communicated with the head office to resolve any issues which we were unable to settle on site.

Cinnire (Leader)

July - Aug 2017

Carnmore West, Carnmore Road, Co. Galway.

- Organised and coordinated the daily activities in the college to entertain the students.
- Reported to the director daily regarding the progress and well-being of the students whom I was responsible for.
- Innovated new ways to encourage students to get involved, practise their Irish, integrate with the group and get the most out of their experience.
- Ensured that all the students felt welcome, content and valued, particularly those who were weaker at Irish, shy or homesick.

Skill Profile

- Commercial awareness developed from studying business modules and listening to current affairs podcasts.
- Collaborative skills gained from participating in a variety of team-work scenarios such as GAA clubs, choirs and dance groups.
- Leadership skills developed from workplace experience as a supervisor and a cinnire.
- Time management skills accrued from balancing academia, part-time work and personal interests.
- Administrative skills developed from writing legal reports at University and workplace reports as a supervisor.
- Proficiency in Microsoft Word, Excel, PowerPoint, Access and SAP.
- Creative problem-solving and communication skills accrued from customer service experience in the hospitality industry.
- Fluent in Irish and competent in conversational German.

Awards and achievements

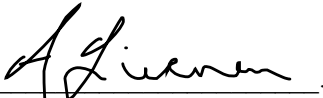
- Recipient of the UCD Entrance Scholars Award in 2017 for academic excellence in the Leaving Certificate.
- Completion of Grade 8 Royal Academy of Music/Royal Academy of Dance examinations in singing, piano and ballet, receiving a distinction and two merits respectively.
- Recipient of Minor Player of the Year in 2016 from my local camogie club.
- Previous member of the dance company Youth Ballet West in 2015-2016, participating in shows, the Macnas Parade and variety of charity events in aid of children battling cancer.
- Volunteered with my local Special Olympics group helping at a children's Easter camp in 2015 and 2016.
- Voice part leader in my school's chamber choir which had numerous successes at competitions such as Féis, The All Island School's Choir Competition and Navan Choral Festival.
- Active participant in my school's musicals appearing as a dancer, a lead role as Nancy in *Oliver!* and a choreography assistant in my sixth year.

Interests

- Frequent attendee of gym classes and tag rugby tournaments in University College Dublin.
- Enthusiastic member of my local camogie and gaelic football club, St. Ciaráns in Roscommon.
- Dedicated to the Irish language spending my summers attending the Gaeltacht organization Spleodar and subsequently working with them as a Cinnire (Leader) in 2015 and 2016.
- Volunteer with the Bocconi Community group assisting the homeless in Milan.
- Passionate about travel, the outdoors and adventure from my experiences in Italy and Canada.
- Interest in farming affairs and development from growing up on a sheep and dairy farm.
- Avid listener of podcasts discussing current affairs, economic and political developments and well-being.

References

- Available on request.



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