## **AOIFE DELARGY**

Phone: (087) 186 8747

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#### **EDUCATION**

#### The Law Society of Ireland, FE-1 Examinations

Property Law – Pass Equity Law – Pass Tort Law – Awaiting Result Company Law – Awaiting Result EU Law – Awaiting Result

#### Bachelor's Degree in Corporate Law

National University of Ireland, Galway Result: First Class Honours (1.1) Final Year Class Ranking: 4<sup>th</sup> /53 overall

#### **PROFESSIONAL EXPERIENCE**

Vodafone Ireland August 2022 - Present Bid & Contracts Executive (May 2023-Present)

- Manage the Enterprise Deal Review and Approval (EDRA) forum for Large Strategic bids/tenders (from initial approval and resource allocation to solution design and commercial approval)
- Reviewed and approved service contracts (MSA's, amendments and extensions) worth over €30Mil in aggregate.
- Owner/project leader for in-life for a new Contract Management System which provides visibility of €320Mil worth of B2B agreements every year.
- Support sales account managers to ensure proper contract governance is in place
- Trained in Contract Management System Reporting for wider stakeholder groups (finance/sales/commercial/customer operations)
- Implementation manager for Equinox (Billing System) which involves migrating mass business customers to new tariffs using excel and Vodafone's IT systems.

#### Security Public Policy Analyst (Aug 2022 - Apr 2023)

- Managed and facilitated Vodafone's role in the NCIT (Nuisance Communication Industry Taskforce) led by ComReg.
- Mobilised a cross-functional response to ComReg and NCIT asks between Technology, Regulation, Corporate Security, Privacy and Legal. Included presenting progress updates to members of the SLT.
- Ran weekly internal team meetings as well as organised attendance and any required updates at monthly NCIT and ComReg meetings.
- Held the team accountable as we worked to achieve the outlined short, medium and longer term goals in stopping and preventing nuisance communications.
- Facilitated New Starter Security and Fraud Inductions for all new employees and compiled relevant completion data, meeting Vodafone Ireland's Cyber Security Baseline requirement.

• Ran Phishing Awareness Campaigns in Vodafone Ireland, held corrective training and presented findings to each business units Leadership Team, meeting Vodafone Ireland's Cyber Security Baseline requirement.

Horan & Sons Solicitors Jan 2022 - Apr 2022

### Legal Executive to Partner

- Managed case files using 'Partner' software from open to close.
- Assisted in the preparation for trials, including creating case files and briefs.
- General administrative duties in respect of court preparation and file maintenance.

## Vodafone (Kelco Communications) May 2020 - Aug 2021

## **Retail Sales Advisor**

- Sold Vodafone products/services and achieved monthly targets.
- Worked as part of a team owning individual targets and contributing to overall store performance.
- Managed administrative aspects of the sale: customer contracts, insurance, repair requests, monitoring stock.
- Maintained a strong knowledge of all Vodafone products, price plans, promotions and services while providing efficient and courteous customer service and assistance in all aspects of products offering and services.

## Dunnes Stores May 2019 – Mar 2020

#### **Customer Service Assistant**

• Processed sales, returns and exchanges for customers while delivering high quality customer service.

# Corrib Oil Sept 2018 - May 2019

## **Retail Assistant**

• Processed sales, returns and exchanges for customers while delivering high quality customer service.

## SELECT ACHIEVEMENTS

- IT proficiency in Excel, PowerPoint, Outlook, SharePoint, DocuSign.
- Organised and hosted an event for Security Awareness Week in Vodafone Ireland with external speakers from An Garda Siochana & CCPC.
- Graduate Roadshows & Assessment Centre: Assisted in presenting to colleges about Vodafone's graduate programme. Participated in Q&A panels as part of the Graduate Assessment Centre.
- Code Like a Girl (Coding initiative for TY students) Ran workshops with students on topics such as Inclusion for All, Women in STEM, Interview & CV tips.
- Launchpad: Worked in a cross-functional graduate team to envision a digital solution to help improve customer experience at Vodafone Ireland. Included carrying out a security/privacy risk assessment.
- Volunteering: Alone & SVP Christmas hamper packing, garden clean-up for GLAS Community Gardens. Organised a charity bake sale to raise money for the community garden as part of Vodafone's Global Action Plan (€300 raised).
- Second place All Ireland Squash Competition 2018.