

Aonghus Byrne

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Profile

Motivated student studying a full time law degree in Trinity College Dublin. Extensive experience working in teams in a fast paced environment. Keen to work with other member of the organisation to realise results efficiently and provide a superior client experience. Has worked in a number of customer facing roles developing skills for communicating and negotiating with diverse classes of clients to fulfill and manage their expectation. Often complimented by colleagues on dedicated approach and willingness to adapt to optimise outcomes.

Key Skills

- Effective communicator in both written and face to face environments.
- Effective team member and self-starter needing little supervision.
- Fluent in English, strong Irish language skills and conversational French.
- Proficient in various office softwares including MS Office programmes.

Career History

September 2017 Work Placement Mason Hayes and Curran

I spent just over three weeks in the Public and Administrative Law department at Mason Hayes & Curran.

Conducted various research on a broad range of areas that fell within the department's practice. Provided documents to facilitate colleagues as well as various administrative work in the office.

Responsibilities:

- Preparing documents in supports of colleagues.
- Conducting research in support of departments work.
- Additional administrative tasks throughout office.

July 2016- August 2017 Flotilla Yacht Skipper Sole Trader(European Travel Ventures)

Skipper aboard client yacht during flotilla holidays in Croatia. Worked with clients to facilitate a fulfilling holiday experience afloat through providing information and advice on locality and venues.

Communicated with client in advance and during flotilla to establish expectations and work within limitations of environment to provide unforgettable experience within budget. Acted as intermediary between client and charter company for all dealing including providing info on contracts and payments.

Responsibilities :

- Briefing clients to safely assist in maneuvering of yacht and ensuring best safety practice observed at all times.

- Coordinating with other skippers to ensure success of flotilla. Location arrival time etc.
- Maintaining appearance above deck. Fuelling, watering and charging of batteries aboard the vessel.

May 2012- Jun 2016 Senior Dinghy and Keelboat instructor Irish National Sailing School

Role as instructor for both children and adults in boats of various sizes. Progressed overtime in to position of greater responsibility coordinating and directing the efforts of up to 16 junior staff across up to 3 sub teams. This position of responsibility and trust in family business included primary responsibility overseeing sailing activities in area assigned. Worked closely with school manager on rostering and staff performance management. Constant contact with client in customer focussed business very reliant on customer retention through provision of high quality service. Regularly dealt with customer complaint and exercised judgment when deciding on potential escalation of issues. Juggled multiple objectives eg. teaching, staff development, client complaints, manager briefings on a daily basis.

Responsibilities:

- Briefing staff and ensuring delivery of lessons in a timely fashion in line with session plans.
- Working with junior staff to develop their skill including instructing, customer service and client interaction.

May 2016- June 2016 Marine Department Marine Department- Vikings TV Production

Worked in the marine department of a large international television production. Operated in concert with the SFX department to facilitate them completing their role afloat. Strong emphasis on clearly communicating challenges and limitations of operating afloat to other department to steer their goals and expectations.

Responsibilities:

- Ensuring safety of cast and crew ashore and afloat. .
- Problem solving and overcoming challenges to facilitate production goals.

Sep 2012- Apr 2013 Business Analyst/Administrator Precient Investment Managers

Part time role combined while pursuing studies in business that provided an insight into the operation of a fund management business and its regulation.

Responsibilities:

- Historic VAT reconciliation and validation.
- Supported risk and compliance department of rebuild of risk log.

Education

Sep 2014- present Law(LL.B.) Trinity College
Dublin

Modules Studied:

-3rd year- 64% Overall(II-1)

Company Law, Evidence, IT Law , Public International Law, Int Trade Law, Corporate Governance, Commercial Law.

-2nd year- 59% Overall(II-2)

Administrative Law, Constitutional Law II, Equity, EU law, Land law, Private law remedies

-1st year- 59% Overall(II-2)

Constitutional law I , Contract Criminal law , Law of Torts, Irish Legal System, Legislation and regulation

Sep 2011- May 2013 Business Economic & Social Studies(B.B.S) Trinity College Dublin

Modules Studied:

-Various modules studied with and emphasis on modules in the business school.

-Changed courses to pursue law after two years.

Sep 2005- Jun 2011 Leaving Cert Coláiste Eoin

Leaving Certificate 2011, Total Points: 530

Interest and Activities

-Currently sailing for Dublin University Sailing Club including sailing twice at Irish Intervarsities and at two international university sailing events in the UK.

-Elected club Keelboat Captain 17/18.

-Keen ongoing interest in developments worldwide political and economic affairs.

-Keen leisure cyclist and bike maintainer.

References

References Available on Request