**Ciara O'Gara**

Apt 27 Emerald, The Grange, Stillorgan, Dublin 18 0879460807, ciara.o-gara@ucdconnect.ie

***A current final year Law with French Law student with working proficiency in the French language.***

EDUCATION

**University College Dublin 2014 - 2018**

BCL with French Law

**Université Toulouse I Capitole 2016 - 2017**

Erasmus

**St Mary’s College Ballisodare, Sligo 2008 - 2014**

Leaving Certificate

PROFESSIONAL EXPERIENCE

**Gap Inc**

 **Sales Associate Sep 17 – present**

Achievements include:

* Providing a high level of customer service in a busy retail environment
* Developed fantastic communication skills and an ability to work well under pressure
* Helping the store to successfully meet and exceed daily KPIs

**PwC Ireland**

 **Tax Summer Intern Jun 17 – Aug 17**

Achievements include:

* Worked with some of Ireland’s leading tax advisors
* Became fully integrated as a member of my team in the tax department, and proved my value to the team through a number of client projects
* Helped to complete clients tax compliance obligations, gaining an understanding of tax rules and learning technical skills
* Gained experience public speaking and presenting
* Attended client meetings and gained experience working in a corporate environment
* Worked on a group project over the course of the internship involving research, communication and time management skills, culminating in a presentation to tax partners
* Worked well with good attention to detail

**Hello France Ltd**

 **Kids Club Courier May 16 – Aug 16**

Achievements include:

* Ran a kids club on a French campsite for up to twenty children each day with just one co-worker
* Prepared all weekly activities for the club requiring careful planning and creativity
* Displayed my responsibility while supervising children aged 4-12
* Assisted with duties such as cleaning, answering customer queries and welcoming clients
* Displayed excellent interpersonal skills when dealing with customers, receiving personal thanks for my services on several occasions

**Penneys**

 **Sales Associate Oct 15 – May 16**

Achievements include:

* Worked as part of a large team in an extremely busy retail environment, showing my capability to work well under pressure
* Displayed excellent time-keeping and punctuality

Responsibilities:

* Dealt with customer queries, operated cash registers efficiently
* Displayed my ability to work on my own initiative and ensured I did my best to contribute to the smooth running of the shop

**Disneyland Paris**

 **Sales Associate Dec 15 – Jan 16**

Achievements include:

* One of few Irish candidates to be granted the position after a bilingual interview and competency test
* Served customers in the largest souvenir shop in Disneyland Paris
* Handled large amounts of money and balanced the till at the end of every shift
* Worked as part of a large team with people from all around the world
* Improved customer satisfaction by ability to communicate through French

 **Au Pair May 15 – Aug 15**

Achievements include:

* Supervised and taught English to three French children under the age of ten
* Immersed myself in the French culture by working as a live-in nanny
* Improved my fluency in French

**Hollister Co**

 **Sales Associate Oct 14 – Jan 15**

Achievements include:

* Worked as part of a team in a retail environment during a busy Christmas period
* Provided excellent customer service
* Displayed good organisational skills

SKILLS & ACHIEVEMENTS

* **IT Skills:** competence across the Microsoft Office suite
* **Leadership:** UCD orientation volunteer for first year students
* **Language:** working proficiency in French
* Awarded for achieving the highest Leaving Certificate points in my school

**References available on request**