**Darragh Comiskey**

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**PROFILE**

I am a twenty-one-year-old graduate of University College Dublin with a Bachelor of Arts degree in English and History. I am currently enrolled in a master’s degree in Common Law (MCL) in UCD which I am set to complete in 2019.

During the three years of my undergrad and the subsequent year out I worked part-time in Musgraves Marketplace Robinhood. During my first two years of employment I worked primarily on the tills and was then promoted to the reception area.

During the Summer of 2017 I travelled to Vancouver, Canada. While there I worked in the construction industry for an agency, Pristine Labour, and part-time in a bar, Moxie Bar and Grill.

I currently work part-time for a windscreen repair and replacement company, Mr. Windscreen. I work in the companies call center as a claims handler.  
  
My experiences in university and employment have provided me with effective communication skills and an ability to work competently in various roles and positions. I have developed analytical and problem-solving skills, and a work ethos which I feel would be beneficial to any workplace or employment.

**CAREER HISTORY**

**Call Centre Agent - Mr. Windscreen**

**September 2017 – Current Day**

* Resolving the problems and enquiries of customers over the phone and directing calls towards the various depots around the country.
* Relaying policy information to the various insurance companies.

**Server - Moxie Bar and Grill**

**July 2017 - August 2017**

* Dealing with the orders and queries of customers.
* Management of transactions.

**General Labourer – Pristine Labour.**

**June 2017 - August 2017**

* Performance of tasks given by supervisors or team leaders.
* Managing a team of fellow labourers in achieving tasks involving procuring materials, clean-up, and general labour.

**General Assistant (Floor & Tills), and Receptionist - Musgraves Marketplace Robinhood. June 2013 – May 2017**

* Working as a general assistant on the shop-floor, managing stock and dealing with the enquiries of customers daily.
* Dealing with the transactions of customers on the tills, expressly dealing with the exchange of money.
* Resolving the problems and enquiries of customers over the phone and directing calls towards the various sections and managers of the stores.
* Managing the registration and organization of customer accounts.

**REFERENCES:**

**Mr. Windscreen – Walkinstown, Dublin**

* Sheila Welsh, Call Centre Manager – 087 935 5326
* Gerard Fitzgibbon, General Manager – 087 662 5236

**Moxie Bar and Grill – Homer Street, Vancouver, Canada**

* Gary Lynch, Manager - [moxiegrillandbar@gmail.com](mailto:moxiegrillandbar@gmail.com)

**Pristine Labour - Burrard Street, ​Vancouver, Canada.**

* Manny Kursan, General Manager - info@pristinelabour.com

**Musgrave Marketplace - Robinhood Industrial Estate, Clondalkin, Dublin.**

* Liz Neman, Floor Manager – 085 808 3302.
* Tara Lynch, HR Manager – 086 022 3893
* Stephen Healy, Checkout and Reception Supervisor – 087 961 1281

**EDUCATION:**

**University College Dublin – Master’s Degree:**  **2017 - 2019**

* Master in Common Law.

**University College Dublin – Undergraduate:**  **2013 - 2016**

* BA Joint Honours Degree English and History. Second Class Honours – Grade One (2.1)

**St. Mac Dara’s Community College** **2009 - 2014**

* 395 Points achieved in the leaving certificate.

English C1

History B3

Geography C2

Business B3

French (O) B2

Irish (O) C1

Maths (O) B3

* School Prefect 2012/13.

**IT SKILLS & LANGUAGES**.

* Proficient in all resources of Microsoft Office from my time at university.
* Intermediate level French which is being improved upon currently.

**INTERESTS**

* Politics and current events.
* Mooting. (Competed in the UCD Maidens Moot 2018)
* Mindfulness.
* Literary and historical writing.
* Physical training (Weight, resistance, and cardio.)
* Kickboxing and Brazilian Jiu Jitsu. (Member of SBG Ireland & Kings MMA Vancouver)