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| deirbhile o’Neill  Newtown, Passage East, Co. Waterford · +353 894917341  deirbhileoneill@gmail.com |
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# Experience

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| June 2019 – July 2019Volunteer, The hope foundation  * Planned and executed lessons based on curriculum requirements * Managed special activities and supervised students during excursions * Provided general assistance to classroom teachers, including correcting paperwork and overseeing student participation in activities * Developed competency in leadership, communication and adaptability |
| may 2018 – june 2019waitress, faithlegg house hotel  * Developed teamwork skills by collaborating with other members of staff to complete tasks * Displayed customer awareness by ensuring customers were satisfied with the service and resolving complaints successfully * Worked efficiently to meet customer's expectations in a fast-paced environment * Maintained strong reputation of efficiency and accuracy, earning recommendations from satisfied customers * Displayed a high level of interpersonal skill (e.g. by maintaining a diplomatic manner with at times unhappy and demanding customers under stressful conditions)   **JANUARY 2018 – MARCH 2018** STUDENT CALLER, UCD Foundation  * Ensured productivity by adhering to call scripts and maintaining control over direction of conversations * Developed strong communication and negotiation skills through listening and responding to customers’ queries * Learned adaptability skills by being able to respond to conversations appropriately and redirecting topic focus as and when needed |

# Education

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| Gaelcholáiste Phort Láirge- 2011-2015  Yeats College Waterford- 2015-2017  **LEAVING CERTFICATE RESULTS:**  English- H1  Irish- H1  French- H1  History- H1  Biology- H1  Geography- H2  Chemistry- H2  Mathematics- O2  Total Points: 588  **UCD:** BCL (Law with French Law)  September 2017- Present  **Université Toulouse 1 Capitole :** DEDUE, BAC +2 (European Union Diploma)  September 2019- Present  Current GPA : 3.675 |
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| ACCOMPLISHMENTS  * International Volunteer with The Hope Foundation 2019 * Ranked 2nd in Law with French Law class in 2018 * Member of UCD Women’s Soccer Club 2017-2019 * Published by UCD College Tribune * UCD Entrance Scholar 2017 * Distinction in Grade 8 piano and High Achiever Award 2016 * Park Rangers Player of the Year 2015 * Fluent Irish speaker (B2 European Certificate in Irish TEG) 2015 * Awarded Gaisce Bronze Medal 2015 * Member of Waterford Comhairle na nÓg 2014-2016  references Liam Thornton (Academic Adviser UCD)- E: [liam.thornton@ucd.ie](mailto:liam.thornton@ucd.ie) T: + 353 1 716 4129  Linda Scarff (Manager Faithlegg House Hotel)- E: [Lindascarff@faithlegg.com](mailto:Lindascarff@faithlegg.com) T: 051 382000 |  |