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| deirbhile o’NeillNewtown, Passage East, Co. Waterford · +353 894917341deirbhileoneill@gmail.com |
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# Experience

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| June 2019 – July 2019Volunteer, The hope foundation* Planned and executed lessons based on curriculum requirements
* Managed special activities and supervised students during excursions
* Provided general assistance to classroom teachers, including correcting paperwork and overseeing student participation in activities
* Developed competency in leadership, communication and adaptability
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| may 2018 – june 2019waitress, faithlegg house hotel* Developed teamwork skills by collaborating with other members of staff to complete tasks
* Displayed customer awareness by ensuring customers were satisfied with the service and resolving complaints successfully
* Worked efficiently to meet customer's expectations in a fast-paced environment
* Maintained strong reputation of efficiency and accuracy, earning recommendations from satisfied customers
* Displayed a high level of interpersonal skill (e.g. by maintaining a diplomatic manner with at times unhappy and demanding customers under stressful conditions)

**JANUARY 2018 – MARCH 2018**STUDENT CALLER, UCD Foundation* Ensured productivity by adhering to call scripts and maintaining control over direction of conversations
* Developed strong communication and negotiation skills through listening and responding to customers’ queries
* Learned adaptability skills by being able to respond to conversations appropriately and redirecting topic focus as and when needed
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# Education

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| Gaelcholáiste Phort Láirge- 2011-2015Yeats College Waterford- 2015-2017**LEAVING CERTFICATE RESULTS:** English- H1Irish- H1French- H1History- H1Biology- H1Geography- H2Chemistry- H2Mathematics- O2Total Points: 588**UCD:** BCL (Law with French Law) September 2017- Present**Université Toulouse 1 Capitole :** DEDUE, BAC +2 (European Union Diploma) September 2019- PresentCurrent GPA : 3.675 |
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| ACCOMPLISHMENTS* International Volunteer with The Hope Foundation 2019
* Ranked 2nd in Law with French Law class in 2018
* Member of UCD Women’s Soccer Club 2017-2019
* Published by UCD College Tribune
* UCD Entrance Scholar 2017
* Distinction in Grade 8 piano and High Achiever Award 2016
* Park Rangers Player of the Year 2015
* Fluent Irish speaker (B2 European Certificate in Irish TEG) 2015
* Awarded Gaisce Bronze Medal 2015
* Member of Waterford Comhairle na nÓg 2014-2016

referencesLiam Thornton (Academic Adviser UCD)- E: liam.thornton@ucd.ie T: + 353 1 716 4129Linda Scarff (Manager Faithlegg House Hotel)- E: Lindascarff@faithlegg.com T: 051 382000 |  |