**Dónal Feehan**

**5 Priory View, St Raphael's Manor, Celbridge, Co Kildare**

**Mobile:** 086 846 7634 **email:** feehan.donal@gmail.com

**Employment**

**January 2016 – Present Online Dispute Resolution Adviser** European Consumer Centre

* I facilitate communication between the parties and competent ADR (Alternative Dispute Resolution) authorities.
* I assist with submitting complaints and relevant documentation.
* I provide parties and relevant ADR entities with advice regarding consumer law in relation to sales and services contracts.
* I liaise, on a pan-European level, with other ODR contact points, traders and ADR advisers. I am engaged in numerous promotional activities, including presentations across Ireland, which aims to raise awareness of Online Dispute Resolution.
* I regularly update the website with relevant articles and points of interest regarding consumer law.
* Teamwork is essential as I work daily with members of the European Consumer Council and my counterparts across the EU.

**June 2012 - November 2014** **Tommy Denim Supervisor** Tommy Hilfiger, Arnott's, Henry Street,

* Liaised with other stores and management regarding stock levels and orders
* Dealt with queries and complaints from members of the public on a daily basis
* Represented on the world's retailing giants in Ireland's biggest department store
* Meeting daily targets and working within a team environment to maximise sales
* As a long-standing member of the team helped train in new employees

**Education**

**2015:** FE1 Candidate

**Subjects Passed:** Constitutional Law, Criminal Law, Property

Law and Equity.

**2014-2015: Postgraduate Diploma in Law, Dublin Institute of Technology**

**Overall Result:** First Class Honours

**Individual Results:** Equity (75) Constitutional Law (70) Criminal Law (70) Core Legal Skills (69)

 Property Law (67) Torts Law (66)

**2009 – 2012** **BA (English and Philosophy) National University of Ireland Maynooth**

**Overall Result** 2.1 Honours Degree obtained

**Thesis:**  *Jacques Derrida's Deconstruction of Metaphysics and the effect this had on*

 *Feminist Theory, in particular, Judith Butler's Gender Trouble*

**2003 – 2009** **Leaving Certificate: Salesian College, Celbridge, Co Kildare**

**Points Obtained:** 465

**Achievements**

* Obtained a First Class Honours in my postgraduate studies
* Actively involved in charity and fundraising
* Completed an Olympic distance triathlon and a half-marathon during the year
* Leinster schools winner in secondary school football
* I scored the highest in the DIT Law School in the Equity examination

**Interests**

**Sport:** I am a member of DIT Gym. I enjoy long-distance running, cycling and swimming and 5aside football. I complete an Olympic distance triathlons over the summer in aid of two Irish Charitable organisations.

**Reading:** I have a lifelong passion for literature. I actively participate in a book club and I also keep up with current affairs by consulting newspapers and sites on a daily basis.

**Travelling:** I have travelled across Europe by rail and have previously spent four months living and working in the USA.

**Skills**

**Teamwork –** Can work both independently and as part of a team. Able to motivate others, employ tact and build relationships – developed through work experience and through participation in sport.

**Problem Solving –** Strong analytical skills and capacity for detailed research, able to solve problems using creativity and resourcefulness.

**Communication** – Deliver presentations in a concise, logical format and able to field questions under pressure. Enjoy participating in class group discussions and debate.

**I.T. –** ECDL Certificate obtained, highly competent in MS Office and proficient in legal databases such as LexisNexis and Westlaw.

**Academic and work referees are available on request.**