**ERIKA TAMAS**

**14 The Lawn, Moyglare Abbey , Maynooth , Kildare | (C) 089 2136934 | erikatamast@gmail.com**

Summary

Second year law (LLB) student with an academic record of 2.1. Focused on exceeding expectations with a drive to

succeed. More than four years experience in sales and customer service.

Key Skills

Customer-orientated. Excellent work ethic.

Exceptional customer service. Motivated team player.

Positive and friendly. Excellent people skills.

Excellent communication skills. Have a keen eye for detail.

Work History

**Sales Assistant** 08/2013 to 07/2014

**EZ living Furniture** – Airside Retail Park, Swords, Co Dublin

Handled all customer relations issues in a gracious manner and in accordance with company policies.

Educated customers about the brand to incite excitement about the company's mission and values.

Shared best practices for sales and customer service with other team members to help improve the shop's

efficiency.

Followed merchandising guidelines to present visually appealing displays.

Fostered a positive work environment by consistently treating all employees and customers with respect and

consideration..

Actively pursued personal learning and development opportunities.

Determined customer needs by asking relevant questions and listening actively to the responses.

**Sales Assistant** 01/2013 to 06/2013

**Harvey Norman** – Dundalk, Co Louth

Was listed as number 10 between all Harvey Norman sales assistants' in Ireland.

Educated customers about the brand to incite excitement about the company's mission and values.

Shared best practices for sales and customer service with other team members to help improve the shop's

efficiency.

Resolved all customer complaints in a professional manner whilst prioritizing customer satisfaction.

Followed merchandising guidelines to present visually appealing displays.

Fostered a positive work environment by consistently treating all employees and customers with respect and

consideration.

Cultivated a customer-focused shopping environment by greeting and responding to all customers in a friendly

manner.

**Sales Assistant** 02/2012 to 01/2013

**Oro Gold Cosmetics** – Swords, Co Dublin/ Wicklow Street, Dublin 2

Was one of top sales persons in the company, and have received many rewards and recognition.

Worked only on commission and achieved daily/weekly targets.

Trained new sales associates.

Handled all customer relations issues in a gracious manner and in accordance with company policies.

Educated customers about the brand to incite excitement about the company's mission and values.

Shared best practices for sales and customer service with other team members to help improve the shop's

efficiency.

Resolved all customer complaints in a professional manner whilst prioritizing customer satisfaction.

Fostered a positive work environment by consistently treating all employees and customers with respect and

consideration.

Cultivated a customer-focused shopping environment by greeting and responding to all customers in a friendly

manner.

Actively pursued personal learning and development opportunities.

Determined customer needs by asking relevant questions and listening actively to the responses.

Education

**Bachelor of Law**: Current

**Maynooth University** - Maynooth

**First Year Results: 65 out of 100.**

Contract Law: 52.

Law of Torts: 66.

Legal Skills: 70.

Introduction to Legal Systems: 58.

Criminal Law 2: 58.

Contract Law 2: 66.

Law of Torts 2: 61.

Legal Writing and Advocacy: 72.

Moot Court: 67.

**Second Year Provisional Results First Semester**

Criminal Law II: 66.

EU Law: 64.

Constitutional Law: 71.

Innovation in Professional Practice: 65.

Introduction to the American Legal System: 68.

**Baccalaureate Diploma**: Accounting 2008

**Gabor Aron** - Romania

References

References available upon request.