EIMEAR SPAIN

22 Gleann na Rí, Murrough | Galway, Ireland | 087 9548722 | eimear.spain1@gmail.com

OBJECTIVE

A highly motivated and ambitious BA graduand and LLB student with 10+ years customer service experience. Proven ability to lead and effectively communicate in a team environment. Currently seeking a training contract in a full-service legal firm.

EDUCATION

LLB 2020-2021

NUI Galway

- Expecting to achieve a 2.1 degree.
- Current modules: Land Law, Equity, Company Law, Labour Law, Comparative Competition Law, and Information Technology Law. Also expecting to enroll in the Clinical Work Placement module.

BA (Joint Honours) Law and English

2017-2020

NUI Galway

- Achieved a 2.1 grade with an overall degree result of 66%.
- Modules studied: Tort Law (77%), Contract Law (66%), Constitutional Law (67%),
 Administrative Law (63%), Criminal Law (63%), E.U. Law (73%), Sociology of Law (35%), Irish Legal Systems (70%), Legal Skills (66%), and Legal Methods and Research (80%)

ACHIEVEMENTS

- Winner of a Mature Student Scholarship in 2017 for a top ten result in the Mature Student Admissions Pathway exam.
- University Scholar 2017-2018.
- Recipient of the NUI Galway President's Award in 2019 and 2020 for student volunteering.

EXPERIENCE

Work Experience June 2018

Mills Selig | Belfast, United Kingdom

- Work experience in one of Northern Ireland's leading commercial and corporate law firms.
- Attended case management hearings, pre-trial strategy meetings with counsel, and meetings with both private and commercial clients.

Chief Cashier (2016-2017) and Customer Service *Woodies DIY* | Galway, Ireland

April 2015 – March 2020

- Supervised the cashing up of tills and preparation of lodgments for a store with a €2m+ annual turnover.
- Training colleagues on tills and in the cash-office. Ensuring store-wide compliance with all till
 and cash-handling procedures.
- Achievements include implementing processes which raised the cash office compliance rating from 60-70% to 90+%, thus placing top five in company-wide store audits.
- As a customer service agent, gained experience in handling calls, dealing with customer queries and complaints, arranging deliveries, and processing refunds, returns and repairs.

Advanced Student Leader

CÉIM | Galway, Ireland

- Devised and delivered guided study sessions for first year law students on a weekly basis.
- Liaised with CÉIM administrators and NUIG School of Law in weekly meetings to revise and review the delivery of study sessions, ensuring a high-quality learning programme.

SKILLS & ABILITIES

Leadership

- CÉIM: Guiding students through topics, focusing students' learning, and facilitating participation from all members of the study group.
- Woodies: Implementing cash-handling procedures, ensuring compliance, identifying areas of competence or deficiency, and rectifying any weaknesses.

Communication

- CÉIM: Using clear, precise and confident communication to break down concepts then build a student's understanding.
- Literary and Debating Society: Finalist in the Internal Mace 2009. Represented NUI Galway as
 a judge in the World University Debating Championships 2009 and at the European
 University Debating Championships in 2010.

Adaptability

- CÉIM: Modifying or entirely overhauling session plans on short notice.
- Woodies: Covering multiple roles as business needs dictated. Quickly adapting to new equipment or software to complete tasks.

Teamwork

- CÉIM: Devising and delivering sessions as a leadership team. Dividing responsibilities to ensure an equitable workload between leaders.
- Woodies: Co-ordinating with all cashiers to maintain compliance standards.

HOBBIES AND INTERESTS

Social Activism

- Class Rep for the BA Law class 2017-2020.
- Participated in USI's #BreakTheBarriers and NUIG SU's #RipOffNUIG campaigns.
- Published several articles in the student newspaper, 'SIN'.
- Panelist on the Inclusive Teaching and Learning Panel Discussion for the College of Business,
 Public Policy and Law.

Music, Literature and the Arts

- A keen concertgoer with a special interest in the Galway music scene.
- An avid reader. Especially enjoys Irish authors and playwrights.

REFERENCES

Available upon request.