4 BRIGHTON TERRACE, SEAPOINT AVENUE, MONKSTOWN, CO. DUBLIN.

PHONE: (086) 030 9208

EMAIL: <u>harrymquinn@gmail.com</u> <u>harry.quinn@ucd.connect.ie</u>

HARRY QUINN

Education

• Secondary Level Education

School: CBC Monkstown Park, Co. Dublin - (2008-2014)

- Leaving Certificate 500 points
- I received a Bronze Gaisce Award in 2012 in my school. Gaisce is a personal development programme for young people in Ireland from the ages of 15-25, in which young people learn life skills and volunteer for the local community.

<u>University</u>

Trinity College Dublin - (2014-2018)

- Studied: B. A. History and Political Science
- 2:1 grade (63)
- Member of Dublin University Boat Club (2014-15 season), Member of Young Fine Gael.

University College Dublin - (2018-2020)

- Studying Masters in Common Law

Work History

<u>William Fry Solicitors</u> - (January 2012) - As part of my Transition Year in Secondary School, I undertook a two-week work experience programme.

<u>Café du Journal, Monkstown, Co. Dublin - (April 2015 - April 2016), (October 2016 -</u> <u>February 2017)</u>

During my time in Café du Journal, I worked as a waiter/barista in a fast-paced environment. The busy nature of the café allowed me to become skilled in organisation and time management, as well improving my understanding of the importance of team work. Dealing with a high number of customers taught me invaluable skills in relation to interacting with people and ensuring I provided a high-quality customer experience.

Romers Yaletown, Vancouver, BC, Canada - Summer 2016 (June-August)

Ferguson Moving & Storage, North Vancouver, BC, Canada - Summer 2017 (June-August)

During the summers of 2016 and 2017, I travelled to Canada on a working visa. I spent three months working in Romer's Yaletown, and a further three months working for Ferguson Moving & Storage. Here, I gained the experience of working in a different country and adjusting to the work culture of a different country, using my experience from Ireland. Both jobs had a high turnover of customers in the busy summer season, and so I was required to be highly organised and efficient.

O'Briens Wine, Dalkey, Co. Dublin - (June 2018-Present)

As a sales assistant, I operate the tills and cash desk, conduct stock maintenance, provide advice to customers, and attend wine tasting meetings and training courses.

In my role at O'Briens, I have found that gaining the trust of the customer through providing knowledgeable advice is an effective way of building a relationship with them. It becomes clear very quickly whether the customer trusts what I'm saying, and this can only be done if I reassure them that I have the knowledge and the expertise on a particular product. This taught me the importance of good customer relations and to maintain this by providing excellent service and knowledgeable advice.

Volunteer Experience - (St. Mary's Nursing Home, Merrion Road, Dublin 4)

(September-December 2011).

As part of my school transition year programme, I volunteered for three months in a nursing home for the elderly and visually impaired. I have taken part in various charity money collections with my secondary school and university for worthwhile causes in Ireland and the world. These include the Irish Heart Foundation, Concern, Amnesty, and the Irish Cancer Society.