

Jessi Mackey

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I am a motivated and dedicated worker. I like to be successful and always give 100% to everything I do. I have 7 years part-time work experience across Retail, Food & Beverage and Broadcasting (Radio) sectors and have built up a range of transferable skills including customer experience, sales, organization and cash management. I have developed my leadership skills and I am very good at dealing with customers and staff. I am able to learn quickly and I enjoy new experiences. I look forward to applying my college education in new practical ways.

Education

Dublin Business School, Aungier Street, Dublin 2

Bachelor of Laws

2015-2018

I am currently in 2nd year of a three year degree

✓ 1st year – 2:1 achieved

IADT (Institute of Art, Design & Technology), Dun Laoghaire

Bachelor of Business Studies – Entrepreneurship & Management

2011-2015

✓ Graduated with a Second Class Honour's Degree (2:2)

Loreto College Foxrock

✓ 2005-2011

Work Experience

Ipsos MRBI, Blackrock

- CATI Interviewer
- Dec 2016-Present

I am currently a CATI Interviewer at Ipsos MRBI. I am trained up on various research surveys and complete phone interviews with a variety of people. I am continuously communicating on the phone throughout my shifts. The research is always topical which keeps it current and interesting. I work here part time while I am in college full time.

Le Plancha Restaurant, Monkstown

- Waitress
- July 2015-Nov 2016

I had a variety of roles and tasks including front of house, escorting customers to their tables, waiting tables, dealing with cash, communicating with customers, ensuring orders are captured correctly by the kitchen staff while dealing with any issues that may arise. I loved working in such a busy environment with great colleagues and great customers.

Lifestyle Sports, Carrickmines

- Sales Team Member, Sales Team Leader
- May 2014-July 2015

I had a variety of tasks and responsibilities while working in Lifestyle Sports. I was fully trained on the cash desk, footwear, apparel, the stockroom and shop floor. When I became Sales Team Leader, I had the responsibility of being a key holder, opening and closing, cashing up, rosters, delegating work etc. This allowed me to have more accountability and more duties on the floor and in the back storeroom which I thoroughly enjoyed.

East Coast FM, Bray

- Work Placement
- Sep 2013-Dec 2013

I enjoyed the overall experience, in particular the opportunity to learn from so many varied roles. I spent time in news, sales, marketing, administration, production and promotions in my time at East Coast FM. It is an experience I will not forget.

The Club Bar & Lounge, Dalkey

- Lounge Staff, Bar Staff
- Mar 2012- Nov 2013

I started working in The Club as a lounge girl before being promoted to working behind the bar. I had responsibilities of managing the till and ensuring the cash was balanced. I was constantly communicating with the customers. I enjoyed working in the social environment and busy atmosphere.

SuperValu, Deansgrange

- Cashier
- Sep 2009- Jan 2010

I enjoyed the responsibility of serving customers and balancing my cash every day with no cash differences.

Hobbies & Interests

I have a passion for sports. I played GAA, football, hockey, basketball, swimming, athletics and I attended hip-hop classes. When I began secondary school, I focused on school and club hockey. I played on the first team for years loving the team environment and atmosphere. After leaving school, I started attending gym classes and returning to swimming recently. I attend the gym regularly and attend a swimming class once a week. I love to read a good crime mystery novel and I am currently reading Tess Gerritsen's Rizzoli & Isles series.

References

Maryrose Molloy

Law Lecturer

Dublin Business School, Dublin 2

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