### John Taaffe Curriculum Vitae

### **Personal Information**

Email Address: johnetaaffe@gmail.com Telephone No: +353 86-034-5829 Address: 12 Glencairn Glade, The Gallops, Dublin 18 FE1 recipient with a varied work experience looking to begin a training contract in 2025/2026.

# Education

| FE1 Exams  | 2022      |
|--|-----------|
| Law (LL.B)- Trinity College Dublin<br>Second Class Honours Grade 1 II.1 (69) | 2016-2020 |
| <b>Cistercian College Roscrea (Leaving Cert)</b> :<br>495 points             | 2015      |

## Legal Experience

### Intern, Beauchamps Solicitors- June/December 2019

- Interned as part of the property and conveyancing team in June 2019.
- Liaised with public services and compiled title deeds and folios in preparation for conveyance.
- Gained familiarity with the conveyance process in general.
- Interned as part of the corporate mergers and acquisitions team in December 2019.
- Assisted in preparing and filing purchase agreements and patents.
- Attended client meetings and learned about the formalities of client interactions including the taking of minutes.

### Intern, A&L Goodbody Solicitor- May 2019

- Interned as part of the capital debt markets team.
- Achieved a rudimentary understanding of a very complex area of the law.
- Prepared documentation and signature blocks for the closing of deals.
- Gained fascinating insight into the day to day operations of international practice.
- Participated in a mock trial with other interns and was educated about the basics of adversarial litigation.

## **Non-Legal Experience**

### Collections Professional, Mercedes-Benz Bank GMBH- November 2022 to present

- Customer service role liaising with people in arrears on car financing products.
- Addressed unpaid invoices at an early stage by opening up a direct dialogue with customers to find sustainable solutions in a regulated environment.
- Responsible for ascertaining reasons for delinquency and proactively assisting the customer in deciding upon a solution.
- Given special responsibility for communicating with door-to-door collections agencies and researching contact details of customers who are not reachable via the details we hold on file.
- Liaised with other teams within Mercedes-Benz UK such as customer resolutions, customer services and Litigation to ensure that communications to customers were consistent to manage customer expectations.

• Contributed to Mercedes-Benz AG's continued profitability despite significant macroeconomic and geo-political headwinds.

## Floor Supervisor, Tucker Brunch Berlin- February 2022- November 2022

- Hospitality management role involving managing reservations, rostering and staff training.
- Given responsibility for managing and training a team of 5-10 people from a range of diverse backgrounds.
- Communicated and built rapport with regular customers in German.
- Further developed skills in multitasking and prioritisation to deliver good customer service.

## IT and Additional Skills

- B1 level spoken and written German
- Good working knowledge of Microsoft Office Suite
- Familiar with the use of Law Library databases such as Justis, Justcite, Westlaw and BAILII

## Extra Curricular Activities and Achievements

- Rowing colours with Dublin University Boat Club 2016.
- Winner of gold medal public speaking award Cistercian College Roscrea 2015.
- Member Dublin University Boxing club 2018.