# KIRSTIN DEERY

# CONTACT DETAILS

26B Pearse Square, Dublin 2

+353 83 837 1475

kirstindeery@hotmail.com

# EDUCATION

## TRINITY COLLEGE DUBLIN, DUBLIN

## Law LL.B. - II.I - 2014-2018

HOLY CROSS CATHOLIC SECONDARY SCHOOL, ONTARIO, CANADA — 2012-2014

Completed final two years of secondary education in Canada (OSSD) (93% average), equivalent to 560 CAO points.

## EXPERIENCE

# PRICEWATERHOUSECOOPERS, DUBLIN

#### RISK ASSURANCE INTERN — SUMMER 2018

#### RISK ASSURANCE ASSOCIATE — SEPTEMBER 2018—PRESENT

- Evaluate business, IT and operational risks and providing strategies to mitigate inefficiencies.
- Identify discrepancies in complex systems and business processes requiring meticulous analysis.
- Collaborating with colleagues to produce reports on regulatory compliance to a deadline.

# IRISH REFUGEE COUNCIL, DUBLIN

#### LEGAL INTERN — TERM-TIME 2017 (3 WEEKS)

- Provided functional solutions for asylum seekers from drafting personal statements to attending appeal interviews held with former Justice Minister John O'Donoghue.
- Engaged in comprehensive research surrounding multiple social justice issues.
- Approached emotionally charged client-facing situations with an empathetic manner.

#### BIG BUS TOURS, SAN FRANCISCO, USA

#### CUSTOMER SERVICE RERESENTATIVE — SUMMER 2016

- Engaged with potential customers and tailored services to match their needs
- Responding to customer queries and complaints in a professional and courteous manner.
- Consistently exceeded personal sales targets and contributed towards team goals.

## MCCLOSKEY INTERNATIONAL, ONTARIO, CANADA

## RECEPTIONIST AND ADMINISTRATOR — SUMMER 2015

- Represented the corporate brand as a solid first point of contact on main reception desk.
- Managed a busy 8 call switchboard and performed a wide range of administrative duties.
- Was responsible for verifying expenses claims for on the road employees.

# BANK OF IRELAND, DUBLIN

# RESEARCH ASSISTANT — SUMMER 2014

- Analysed corporate and personal trends from empirical research conducted for multiple reports.
- Presented findings in a confident and succinct manner to bank executives and providing recommendations.
- Demonstrated effective planning and time optimisation as project leader.

## **KEHOES PUB, DUBLIN**

## FLOOR STAFF — TERM-TIME 2015- 2017

- Maintained a calm and professional demeanour when placed in challenging customer situations.
- Prioritised essential tasks and delegated during fast-paced and high pressure service.

# EXTRA-CURRICULAR

**TRINITY COLLEGE DUBLIN** – Law Society Member, Elected Class Representative & Table Tennis Club Secretary

METHODIST COLLEGE BELFAST – Model United Nations Delegate & Elected Row Boat Captain