Laura Cullinan

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Ashbourne

Co Meath

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**Work Experience**

O Callaghan Hotels

(June 2015 – Present)

Receptionist

* Greeting guests
* Checking in and our guests using a property management system (Opera)
* Handling cash
* Dealing with guest queries and complaints in person, over the phone, through e-mail
* Taking care of paperwork
* Delegating tasks to other departments
* Assisting managers

O Callaghan Hotels

(June 2014 - June 2015)

Food and Beverage Assistant

* Greeting guests
* Serving food
* Handling cash
* Assisting with the setup of function rooms
* Cleaning public areas

Irish Deaf Society

(September 2012 - May 2014),

Volunteer

* Assisting manager with shop display
* Stocking shop with items and clothes
* Greeting customers
* Handling cash
* Cleaning of public areas
* Taking part in classes with other volunteers outside of work to learn Irish Sign Language

**Education**

BA in Joint Honours (Law and International Language)

(September 2015 - May 2018),

Dublin City University

Third Year

* Company Law 1 - N/A
* Trusts Law - N/A
* Property Law - N/A
* Spanish Language 7 (Intermediate) - N/A
* Latin American Culture and Society - N/A
* Spanish Language and Culture - (Intermediate) - N/A
* Company Law 2 - N/A
* Advanced Property Law - N/A
* International Human Rights Law - N/A
* Spanish Language 8 (Intermediate) - N/A
* Spanish Oral Skills - N/A
* Sexualities, Languages and Societies - N/A

**Second Year Results (Overall 2:1) ;**

* Advanced Criminal Law - 68
* Criminal Law – 66
* European Union Law – 65
* Advanced European Union Law - 64
* Contract Law – 62
* Spanish (Ex Beginners 3) – 62
* Spanish Translation – 61
* Advanced Contract Law – 60
* Textual Studies – 59
* Spanish Literature and Film – 58
* Spanish (Ex Beginners 4) - 50

**First Year Results (Overall 2:2) ;**

* Constitutional Law – 68
* Law of Torts – 67
* Irish Legal System – 64
* Legal Research and Methods – 63
* Advanced Law of Torts – 62
* Introduction to the Study of Language – 54
* Spanish Culture and Society – 53
* Spanish (Beginners) – 48

Pre University Languages

(September 2011 - May 2012),

Colaiste Dhulaigh

*Obtained FETAC Level 5*

* German – Distinction
* French – Distinction
* European Studies – Distinction
* Human Resources – Distinction
* Word Processing – Distinction
* Internet – Distinction
* Work Experience (Completed in Lemgo, Germany for 3 weeks) – Distinction
* Cultural Studies – Merit
* Communications – Merit

Interests

* I love to travel and I try to go abroad to at least one new country a year in order to experience a new culture.
* I attend Zumba classes in my local community centre and have been doing so since 2013.
* I served on a DCU Society Committee for the first semester of 2016-17 and played a huge part in the early stages of the committee.
* I enjoy attending the theatre and taking part in theatre productions. I worked backstage at a young people's production of 'Les Miserables' in summer 2014.

References

**Sandra Gannon (Reservation Manager)**

O Callaghan Hotels

Hospitality House

Dublin 2

sandra.gannon@ocallaghanhotels.com

087 742 6666

**Daniel Rodriguez (Front Office Manager)**

O Callaghan Davenport Hotel

Merrion Square

Dublin 2

daniel.rodriguez@ocallaghanhotels.com

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