Michael Lagan

Gortagullane, Muckross, Killarney, County Kerry.  
**mobile:** 083-3056002 **e-mail:** [laganm@tcd.ie](mailto:laganm@tcd.ie)

**Profile:** Student with a wide range of hospitality experience and strong academics gained working in the hospitality sector and studying Law and Business in Trinity College, Dublin.

## Work Experience:

**The Lake Hotel, Killarney, County Kerry**

**Porter** May 2015 – September 2015

**Responsibilities:**

* Managing customer correspondence and drafting responses in respect of same.
* Efficiently operating the computer system so as to ensure all customers’ details were up to date and all queries were dealt with within an appropriate time frame.
* Preparing invoices for customers in respect of their stay at the hotel.
* Advising customers on tours and activities in the locality.

**Killarney Tennis Club, Killarney, County Kerry**

**Tennis Coach**  July 2014 – August 2014

**Responsibilities:**

* Teaching and supervising children aged 7-14 on a daily basis.
* Responsible for reviewing, analysing and collating information on the performance of each child and providing feedback to the participants.
* Presented coaching classes to the children on tennis technique and health and safety.

**One Bell Public House, Crayford, Kent, England**

**Bar Assistant** June 2014 – July 2014

**Responsibilities:**

* Learning how to prepare and serving drinks to customers.
* Attending on customers and dealing with their queries.

**Cahernane House Hotel, Killarney, County Kerry**

**Waiter/Kitchen Porter** May 2013 – September 2013

**Responsibilities:**

* Ensuring that meals and drinks were served to customers in a timely manner.
* Responsible for dealing with customers’ queries and requests.

**Killarney National Park Education Centre, Killarney, County Kerry**

**Park Assistant** January 2012 – February 2012

**Responsibilities:**

* Assisting with educational workshops for primary school children.
* Gathering specimens of flora and fauna for use in workshops.

**Academic Qualifications:**

Law and Business (LLB) 2014 - 2018

Trinity College, Dublin

**Leaving Certificate** **2008 - 2014**

The Intermediate School, Killorglin, County Kerry

(CAO points: 550)

**Academic Results:**

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| Law and Business (LLB), Trinity College, Dublin  Year 1 Overall Result: Second Class Honours Grade 1 (67%) |
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| Year 1 Module Results: |
| * Introduction to Central, East European and Russian Area Studies - First Class Honours * Introduction to Economic Policy - Second Class Honours Grade 1 * Irish Legal System - Second Class Honours Grade 1 * Introduction to Organisation and Management - First Class Honours * Contract - Second Class Honours Grade 2 * Torts - Second Class Honours Grade 1 |
| Year 2 Modules: |
| * Introduction to Operations Management * Introduction to Accounting * Introduction to Finance * Land Law * Criminal Law * Creative Thinking, Innovation and Entrepreneurial Action * Principles of Marketing * Organisational Behaviour * Constitutional Law   The Intermediate School, Killorglin, County Kerry  Leaving Certificate  English (B1), Irish (C1), Mathematics (B2), Biology (A2), Chemistry (C2),  Geography (B1), History (A1), Spanish (B1) - CAO points: 550  **Practical Skills:**   * Spanish: Working knowledge of Spanish * IT: Microsoft Windows, Office (Word, Excel, PowerPoint), Linux. * First Aid: First Aid Certificate 2012 * Driving: Full Irish Driving Licence |

**Interests and Achievements:**

I enjoy keeping physically fit and I am interested in table tennis, tennis, strength and conditioning training, soccer and cycling. I am an active member of the Philosophical, the Law, the Historical, the Trinity Entrepreneurial and the Saint Vincent de Paul Societies, the Student Management Fund and the Society for International Affairs. I am also interested in reading, music and travelling.

I received the Intermediate School Killorglin Certificate in Recognition of Outstanding Achievement in a State Exam (Awarded in May 2015 for 2014 Leaving Certificate results). I also represented Muster at the table tennis Junior Interprovincials 2009 – 2012. In addition, I received a Gaisce Award in 2012.

**References:**

Professor Hilary Biehler

Room 14, House 39, Trinity College, Dublin 2.

Tel: 01-8961276

Mr Kieran Griffin

Principal, Intermediate School Killorglin, County Kerry.

Tel: 066-9761246

Ms Sarah Mannix

HR Manager, The Lake Hotel, Killarney, County Kerry.

Tel: 064-6631035