

Oisín O'Neill

Newtown Passage East
Co. Waterford

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Skills

Clear communication skills both written and verbal. Word/IT skills. Report writing. Problem solving skills based on my methodical scientific approach to issues. Ability to learn quickly and adapt. Excellent teamwork skills. Leadership and Interpersonal skills. Trilingual - English, Irish and Spanish. Customer service and sales experience. Punctual.

Work Experience

Sky Ireland/ Customer Complaints

October 2019 – April 2020, Burlington Rd, Saint Peter's, Dublin

I was responsible for dealing with customer complaints. This entailed dealing with customers issues using my communication and IT skills. Empathy and decisiveness were required to adequately deal with customers problems.

Test Reach Ireland/ Virtual Exam Invigilator

August 2019 – October 2019, Belfield Office Park, Clonskeagh, Dublin

I was responsible for invigilating online exams through English and Spanish. This entailed working under pressure, multitasking and dealing with problems promptly.

Martins Landscaping/Construction/ Landscape Maintenance

May 2018 – September 2018, King Edward Mall, Vancouver BC, Canada

I was responsible for maintaining numerous gardens. This entailed good teamwork skills, stamina and equipment familiarity.

Honours Level Leaving Certificate Grinds/ Delivered to students in their own homes.

January 2016 – April 2019, Dublin/Waterford

I was responsible for delivering honours level grinds in Irish, Biology, Geography and Ag science. I developed my analytical skills in this position as I matched the demands of the Leaving Certificate curriculum with the strengths and deficits of the students receiving my support. This job also entailed patience and interpersonal skills.

Pass Level Leaving Certificate Grinds/ Delivered to students in their own homes.

January 2016 – April 2016, County Waterford.

I was responsible for delivering pass level grinds in Irish and Biology. This entailed being able to simplify and clarify course material for the students involved.

Education

University College Dublin/ Bachelor of Civil Law (BCL)
September 2016 - May 2020, Belfield, Dublin 4, Ireland
Major in Law (LWS6)
GPA - 2.1

University Utrecht/ Bachelor of Civil Law (BCL)
December 2018 - May 2019, Domplein, JE Utrecht Netherlands
Study abroad with a focus on EU law.

University College Dublin/ Bachelor of Science (BHS)
September 2015 - May 2016, Belfield, Dublin 4, Ireland

Volunteer Work

Archelon Sea Turtle Conservation/ Volunteer
June 2017 - August 2017, Chania, Crete

As a volunteer I had many responsibilities including monitoring turtle nest sites, spreading awareness and selling merchandise. These responsibilities required coordinated team work, leadership and sales skills.

Legal Experience

Michael Nugent and Co, Solicitors/ 1 week intern
July 2016

My summer internship gave me a better understanding of the field. I experienced first hand the need for organisational and teamwork skills.

Other Achievements

Distinction in Grade 8 Pianoforte studies.

References:

Martin Mejia - martinramonmejia@hotmail.com - +1(604)783-2627

Academic references available upon request.