RACHEL O'HARA

CURRENT FE-1 CANDIDATE

DETAILS

PHONE

086 25 99 535

EMAIL

rrachelohara@gmail.com

PROFILE

I am a dedicated, hard-working individual driven by the results of my work. I recently received my Bachelor in Civil Law from the National University of Ireland, Galway, where I placed 4th in my class. I am in the process of completing my FE-1 exams, six of which I have passed. I aim to sit the remaining two exams in October 2021.

EDUCATION

Bachelor of Civil Law, National University of Ireland, Galway

Sep 2017 — May 2020

I have recently received my Bachelor's Degree in Civil Law, from which I graduated 4th in my class, with a First Class Honours.

LK Shields Hugh Garvey Memorial Prize

2020

Awarded to students who achieve the highest mark at examinations in the subject Intellectual Property Law.

St.Marys Secondary School

Ballina

Galway

Sep 2011 — May 2017

I completed my Leaving Certificate in 2017, for which I received 477 points.

EMPLOYMENT HISTORY

Service Leader, Penneys Ireland

May 2021 — Present

- 1. Ensuring efficient running of till points
- 2. Assisting with content creation for the social media page
- 3. Dealing with more difficult customer queries
- 4. Carrying out spot checks on cash registers and working with the cash office
- 5. Using the tannoy announcement system
- 6. Implementing additional COVID safety measures
- 7. Liaising with the duty manager of any issues

Retail Assistant November 2017 - May 2020

Equity Tutor, National University of Ireland, Galway

Mar 2021 — May 2021

My duties include:

- 1. Providing overarching information to the subject area
- 2. Aiding navigation through past exam questions
- 3. Researching the topics in depth
- 4. Answering questions related to the topic
- 5. Liaising with the lecturer to provide feedback

General Operative, Heraldry Names

May 2016 — Aug 2016

I worked full-time as a general operative in a warehouse holding souvenir paraphernalia. I worked here in the summers of 2015 and 2016

My duties included:

- 1. Receiving and dispatching orders
- 2. Dealing with phone calls (receiving orders and client queries)
- 3. Preparing stock for future orders
- 4. Dealing with customers in person
- 5. Organising stock
- 6. Inventory checks

EXTRA-CURRICULAR ACTIVITIES

Member of Environment, Health and Saftey Team, Penneys Ireland

May 2021 — Jun 2021

Regular meeting to discuss Health and Safety plan of action

Implementing health and safety protocols

Liaising with the EHS manager on staff or customer issues or suggestions in relation to EHS.

COURSES

Disclosure Training, Galway Rape Crisis Centre

2020 - 2020

Manual Handeling, Primark

2017 - 2020

GDPR Course, Primark

May 2021 — May 2021

ECDL

2017 - 2021

REFERENCES

Olivia Dolly from Penneys

096-79561

Dr Lucy - Ann Buckley from National University of Ireland, Galway

lucy-ann.buckley@nuigalway.ie | 091 493661