

## EDUCATION

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The Law Society of Ireland	<b>The Final Examination – First Part (FE1)</b> Criminal (69%), Property (61%), Company (61%), Tort (60%), EU (60%), Constitutional (60%), Contract (55%) and Equity (53%). <b>Certificate in Data Protection Practice</b> (2019) Grade 80%.
University College Dublin	<b>Professional Certificate in Financial Crime Prevention</b> (2016) Grade 2:1. <b>Professional Diploma in Compliance</b> (2015) Grade 2:1. <b>Professional Diploma in Insurance CIP</b> (2012) Grade 2:1.
Nottingham Trent University	<b>LLB (Hons) in Irish Law</b> (2011) Grade 2:2.

## EXPERIENCE

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March 2019 - Present	<b>Data Protection Officer</b>	<b>CNP Santander Insurance Life</b>
July 2017 - Present	<b>Compliance Manager</b>	<b>CNP Santander Insurance Europe</b> <b>CNP Santander Insurance Services Ireland</b>

- Designed and led implementation of project deliverables for GDPR across eleven EU countries.
- Advised senior management on all aspects of data protection compliance such as international data transfers, digital and cookie compliance, HR privacy issues, data retention etc.
- Significantly improved the outsourcing framework to comply with Solvency II requirements.
- Designed and implemented changes to the AML framework (AMLD IV and CJA 2018 implementation project).
- Successfully led the compliance workstream for business expansion into Belgium and The Netherlands.
- Assisted in corporate governance, fitness and probity, anti-corruption, fraud and product oversight.
- Delivered presentations and training to the Board of CNP Santander.
- Acted as a point of contact for the CBI on a number of specific queries, oversight of themed inspections, submission of regulatory returns and fitness and probity PCF IQ applications.
- Liaised with the internal and external legal counsel with regards to procurement of legal advice, attendance of calls, detailed analysis of outputs and follow up, review of supplier contracts, distribution and agency agreements.
- Winner of the 'CEO award' for excellent performance and work ethic.
- Representative at Insurance Ireland meetings (Data Protection Working Group, Regulation Committee and Diversity and Inclusion Committee).

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June 2015 - June 2017

Compliance Officer

IPB Insurance

- Developed and became an expert in personal data management.
- Led a complex compliance project involving review, analysis and risk assessment of all applicable legislation and controls in place across all business areas.
- Co-ordinated annual reviews of a compliance plan and policies to ensure compliance with most recent legislation and regulatory requirements.
- Reviewed customer documentation and marketing materials to ensure compliance with Consumer Protection Code.
- Assisted with, and co-ordinated several on site and desktop inspections and queries carried out by the CBI.
- Maintained a regulatory correspondence log.
- Led and mentored a group of departmental compliance champions.
- Head of sports and social committee.

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Nov 2014 – June 2015

Compliance Specialist  
Deputy DPO/MLRO

Irish Progressive Services International  
(Irish Life Group)

- Maintained compliance framework, compliance database and management system.
- Conducted interpretation, risk analysis and implementation of new legislation, codes and guidelines (incl. MiFID).
- Developed strong internal relationships with peers and management and fostered a culture of control and compliance within the organisation via regular communications and compliance training.

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Nov 2007– Nov 2014

Compliance Analyst  
Claims Handler  
Personal Lines Advisor

Liberty Insurance

- Detailed analysis of upstream regulation and legislation.
- Monitored and ensured compliance within assigned compliance programmes.
- Managed high workload of claims including oversight of the entire end to end claim lifecycle including negotiation of personal injury settlements with solicitors representing claimants.

## INTERESTS

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- Volunteering.
  - Pilates, barre, yoga and running.
  - Big data and privacy concerns.
  - Environmental protection.