**Curriculum Vitae**

**Name:** Sorsha Brosnan

**D.O.B:** 11/05/96

**Studying:** Business & Law (BBL) – 3rd Year

**Address:** Glasheen 8, Upper Carysfort Avenue, Blackroock

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**Email:** sorsha.brosnan@ucdconnect.ie

**PERSONAL SKILLS/QUALITIES**

* Excellent communication and people skills
* Outgoing
* Enthusiastic and hardworking
* Flexible and eager to learn

**PREVIOUS EXPERIENCE**

**Scanlan’s Daybreak, Bandon, Co. Cork (2013-2015)**

*Shop assistant*

* Interacting with customers on a constant basis.
* Serving customers on the tills.
* Cleaning and organising shelves in a presentable manner.
* Cooking and preparing hot and cold deli food.

**Cath Kidson, Grafton Street, Dublin (November 2015 – Present)**

*Retail*

* Interacting daily with tourists from other countries and so many a time conversations were more than just about the shop.
* Serving customers on till and trying to encourage customers to register to the store with an email address (Data Caption).
* Engaging customers on the floor in a friendly manner and encouraging them to buy products.
* Being very aware of surroundings for any buying signals from customers or any potential shoplifters.
* Knowing the products functions and pros in order to effectively sell and answer any customer queries.

**The Lifeboat Inn, Courtmacsherry, Co. Cork (June 2016 – August 2016/ June 2017 – August 2017)**

*Waitress & Bartending*

* Serving lunches and dinners each day in a constantly busy restaurant.
* Working behind the bar after food service – this side of the job was highly dependent on social skills.
* Interacting with customers in a friendly manner as the restaurant/bar prided itself on its homely atmosphere.
* Maintaining communication between the floor staff and kitchen staff to ensure food was delivered on time and customers remained happy and that there was a smooth transition between all processes invlolved.
* Being able to maintain calm under times of great pressure in a very busy and fast-paced environment.

**ACHIEVEMENTS & ACKNOWLEDGEMENTS**

* **Finals of the National Dairy Council advertising competition 'Milk It'** as project manager, a competition very much devoted to team work.
* **Gaisce Presidents Award**: Completed in Transistion Year.
* **Certificate In First Aid**
* **UCD Entrance Scholar**: Awarded a certificate fron the college due to my Leaving Certificate results.

 **HOBBIES AND INTERESTS**

* Drawing
* Reading
* Cooking and baking
* Listening to music

 **EDUCATION**

**University College Dublin. (2015-Present)**

*Course Information:*

|  |  |
| --- | --- |
| Course Name: | Business & Law |
| Duration: | 4 years |
| Qualification: | BBL Level 8 (Hons)  |
| Course Includes: | For the first two years both business and law are studied equally learning how one relates to the other. Come year three depending on what future career you want to branch into you can choose to focus more on either business or law. |

**Coláiste Na Toirbhirte, Bandon, Cork. ( 2009-2015)**

***Leaving Certificate 2015: 580 points***

|  |  |
| --- | --- |
| Maths (higher level) | **B1** |
| English (higher level) | **A1** |
| Chemistry (higher level) | **A1** |
| Biology (higher level) | **A1** |
| Accounting (higher level) | **A2** |
| German (higher level) | **B2** |

**REFERENCE:**

David O’ Halloran

The Lifeboat Inn,

Courtmacsherry,

Co. Cork

Position: Owner

Contact No: 0858696463