Stacey O'Neill

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<u>Summary</u>

- LL.M in International Commercial Law candidate, University College Dublin. Dissertation title: *Apples and Amazons An investigation into the erosion of tax sovereignty of EU member states.*
- Bachelor of Civil Law from UCD Sutherland School of Law. Peer mentor for incoming mature students.

Education

2017-2018	University College Dublin LL.M in International Commercial Law
2016-2017	Law Society of Ireland Certificate in Commercial Contracts
2012-2016	University College Dublin Bachelor of Civil Law (Result: 2.1)

Career History

22/06/2016 – Present	BWG Foods UC
	BWG House
	Greenhills Rd
	Tallaght

- Initially hired to draft and oversee implementation of supplier trading contracts in compliance with S.I. 35 of 2016. BWG Foods achieved 92% compliance in the first year and I expect to exceed this for the calendar year of 2017.
- Responsible for Staff training in Grocery Goods Regulations (S.I. 35 of 2016) and ensuring compliance through liaising with the CCPC and implementing new terms of business.
- Responsible for drafting the annual report for the CCPC as required by the Grocery Good Undertakings Regulations and for set up and maintenance of record storage portal, including all preparations for external audit and staff training in the use of the portal.
- Aid in Data Protection compliance with both current data protection legislation and GDPR. This includes the drafting and implementation of subject access request

policies, clean desk, CCTV and password policies along with comprehensive compliance guidelines to be distributed to subcontractors and franchisees.

- Draft data processing contracts in compliance with GDPR.
- Conduct risk impact assessments in many areas of the business and assisting with the completion of all compliance and risk monitoring activities along with maintaining compliance and risk registers.
- Review existing contracts to aid in dispute resolution wherever possible.

2008 - 2012Carole Nash Insurance1 Grant's Row, Lower Mount St. Dublin 2

Administrative / Technical Support Advisor 2009 - 2012

- This role required me to be well versed in all aspects of the company including sales, customer service, claims, quality control, and office administration.
- Responsible for drafting compliance letters both on an individual customer basis and for mail drops, e.g. to provide customers with explanations of legislative or policy changes that could affect them. Along with responding to any and all email complaints and queries.
- Responsible for taking minutes and arranging team meetings along with some reception duties.
- Compiled data from customer surveys and helped develop and instigate policies from the information gathered.

Customer Services Advisor 2008 - 2009

• Responsible for taking customer calls. Dealing with all queries, policy changes and complaints.

Hobbies and Interests

My current employer supports of Pieta House through their CSR commitments this has made me more aware of the excellent work Pieta House does and so I have undertaken to raise money through fun runs this year.

I worked as a peer mentor in UCD for incoming mature students where I organised campus tours, getting to know each other sessions, information sessions and study groups to help with the return to education.

References

Can be made available upon request.